

Overview of Workforce Investment Act Services

The Office of Economic and Workforce Development (OEWD) oversees the operation of San Francisco One Stop Career Link Centers System and allocates funding for all Workforce Investment Act (WIA) services. This includes six (6) Career Link Centers (One Stops) offering Adult and Dislocated Worker services. Further OEWD currently funds (10) Youth service providers.

San Francisco's One Stop Career Link Centers

The One Stops are designed to provide comprehensive job seeker and employment services to San Francisco residents and employers. OEWD currently works with the California Employment Development Department (EDD), City agencies, and community based organizations (CBOs) to provide an integrated and seamless network of employment services and business development resources.

For residents One Stops are intended to provide a seamless array of workforce services. This includes free job search assistance, case management, job training, recruitment, placement and retention services. Employers may access qualified candidates who are vetted to meet their specific hiring needs, and receive assistance with elevating employee retention rates at their businesses.

One Stop services continuously evolve to meet the needs of job seekers and employers, which regularly shift due to the rollercoaster economy. In 2008, three (3) new centers were added to the One Stop System. The introduction of new centers allowed One Stop services to reach more neighborhoods and create more access points for both job seekers and employers. The six (6) One Stops are funded through a combination of general funds and Workforce Investment Act (WIA) funds. The One Stops are located in:

Chinatown:	777 Stockton Street, San Francisco, CA 94108
Western Addition:	1449 Webster Street, San Francisco, CA 94115
Civic Center:	801 Turk Street, San Francisco, CA 94102
South of Market:	1500 Mission Street, San Francisco, CA 94103
Mission:	3120 Mission Street, San Francisco, CA 94110
Bayview:	1800 Oakdale Avenue, San Francisco, CA 94124

Each One Stop is staffed to provide an array of services including: Job search assistance, career counseling, resume preparation assistance, job readiness workshops, free access to computers, internet, fax and copy machines, access to multimedia rooms, access to job boards, employer recruitment, telephone access to Unemployment Claims and training.

Adjusting to job seeker and employer needs is a key strategy to the delivery of workforce services at the One Stops. OEWD works daily with One Stop partners to identify strategies that enhance opportunities for San Francisco's job seekers with barriers to employment and develop new services for the growing number of laid-off workers. Strategies include: enhancing staff capacity; extending One Stop operation hours; identifying new and additional resources and workshops; and improving the service delivery model.

San Francisco WIA Youth Services

OEWD oversees the administration of Workforce Investment Act (WIA) program Youth services. OEWD provides WIA funding to ten (10) organizations and agencies that offer a wide range of innovative, practical, comprehensive and effective services to in-school and out-of-school youth. CBOs target various at-risk and in-need populations between 14 and 21 years old and assist participants to achieve individualized goals including educational attainment, improved math and literacy skills, and access to stable jobs that will lead to meaningful careers. Youth service providers include:

Arriba Juntos, 1850 Mission Street, San Francisco, CA 94103

CHALK, 965 Mission Street, San Francisco, CA 94103

Community Youth Center, 1038 Post Street, San Francisco, CA 94109

Family Services Agency, 2730 Bryant Street, San Francisco, CA, 94110

Human Services Agency, 3120 Mission Street, San Francisco, CA 94110

Jewish Vocational Services, 225 Bush Street, San Francisco, CA 94104

Larkin Street Youth Services, 701 Sutter Street, San Francisco, CA 94109

LYRIC, 127 Collingwood, San Francisco, CA 94114

Mission Language & Vocational School, 2929 19th Street, San Francisco, CA 94110

New Door Ventures, 3075 21st Street, San Francisco, CA 94110

Specific services include: job training workshops, work experience and internships; employment, education and training referrals; educational assistance to improve basic skills, obtain a GED, diploma or other degree; leadership development and volunteer opportunities; supportive services, mentoring and counseling; and retention services.

Targeted youth populations include, but are not limited to: Persons with low-income or receiving public assistance; Pregnant or parenting teens; Persons with Disabilities; Homeless individuals and runaways; Ex-offender or formerly incarcerated youth; Persons with Limited English Proficiency; Youth in Public Housing.

New WIA Initiatives:

OEWD is developing a service plan to utilize federal economic stimulus funding for workforce services that is expected to be distributed to San Francisco within the next two months. This program will be provided through WIA and include summer employment opportunities for youth.