



OFFICE OF ECONOMIC & WORKFORCE DEVELOPMENT

WIA Participant Interview Questionnaire

Service Provider and Location: _____

Participant's Name: _____

Program Monitor: _____ **Date:** _____

1. How did you learn about the One-Stop Center or your service provider?

2. With whom did you discuss your skills, education, work experience and employment goals?

3. What services are you receiving?

4. How are these services helping you reach your employment (or educational) goals?

5. Do you have any family members employed at the One-Stop Center or at your service provider location? If yes, what do they do and how are they related to you?

6. Have you encountered any problems while enrolled in the program? If so, how were they handled?



OFFICE OF ECONOMIC & WORKFORCE DEVELOPMENT

WIA Participant Interview Questionnaire

7. Do you feel safe when coming to the One-Stop Center? If you are participating in any work activities, is the workplace or training location a safe and healthy environment?

8. Have you received any supportive services? If so, please describe them. Would you have been able to participate in the WIA program had you not received the supportive service?

9. Have you been referred to services provided by any other organizations? If so, list what organizations and what services they have provided you.

10. If you felt you were being treated unfairly or being discriminated against, how would you file a complaint?

11. Have you ever been asked to participate in any political, union-organizing, or religious activities while participating in the One-Stop activities? If so, please describe.

12. Overall, how well do you think the services you've received have helped you?

13. Do you have any questions, suggestions or concerns about the One-Stop Center and/or services?
